



**INDUSTRIAL TOOLS AFRICA**  
P.O. BOX 4876, HALFWAY HOUSE 1685.  
SOUTH AFRICA.



Phone : ( 27 ) 12 661 0344 Fax : ( 27 ) 12 661 0796 E/Mail : enerpac @ yebo.co.za

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12 th November 2010

**Simon Marsh**  
**SGM Marketing cc**  
P O Box 2632  
Umhlanga  
4320

Dear Simon,

**Re : APPOINTMENT AS AN ENERPAC REPAIR AGENT.**

This serves to confirm your appointment as a Factory Approved Repair Agent for Enerpac products.

SGM Marketing cc are authorized to market and repair the following products :

- a) Cylinders
- b) Pumps
- c) Hoses
- d) Valves
- e) All Maintenance Equipment in the E 326e catalogue.
- f) Torque Wrench Equipment.

In an effort to offer our customers, the endusers a better service, Enerpac will only appoint repair agents who are able to repair our products to the original factory specifications. This ensures the customers that the products repaired by our repair centres have been repaired taking Safety of the operator into account.

It is also important to advise your customers that the Enerpac Range of products carry a " Lifetime Warrantee " which will fall away immediately unless repaired and serviced by an approved repair centre.

All Enerpac Factory Appointed repair agents have been certified and issued with a certificate of compliance, which will be made available to the users should this be required.

Should you or your customers require any further information, please give me a call.

Thank you.

Best regards

NEIL WATSON  
Territory Manager  
Africa & Sub Sahara.